



HOMEWARD BOUND PAYMENT METHODS

The following options are available to you (not limited to) when paying your invoice to Homeward Bound. If you have a different preferred method of payment, please get in contact, and advise accounts@homewardboundprojects.com.au just in case we need to make alternative arrangements on our side.

1.OFX

One of the most cost effective and efficient way to transfer funds internationally is through [OFX.com](https://www.ofx.com).

OFX can receive funds from the currencies [listed here](#). Please note, OFX does not support transfers from AU based accounts/AUD to AUD transfers. If you are from a country that doesn't use one of the listed currencies, then scroll down for options 2 and 3.

[OFX fees](#)

If you want to pay via OFX, please follow the steps below:

A. Register with OFX here

- OFX should call you to walk you through your first transfer
- However, if you need immediate assistance, please call one of the OFX 24/7 help desk numbers (see [here](#) and choose the one that best corresponds with your time zone), and they will be best able to guide you through the issue.
- Our bank details are as follows:
 - Bank SWIFT CODE: CTBAAU2S
 - Bank Account Name: Homeward Bound Projects Ltd
 - Bank Account Number: 1063 2059
 - Beneficiary Bank: Commonwealth Bank of Australia
 - Branch Address: 978-980 Main Road Eltham VIC 3095 Australia
 - Bank BSB: 063 222
 - Reference: Your full name and invoice number
- Some tips that may be helpful (which have arisen from various questions we've had to answer):
 - You should choose the 'personal' rather than 'business' option when registering, unless you are registering in the name of your business (i.e. as long as the 'from' account has your personal name in it, then 'personal' is best)
 - If you enter our Swiftcode and you get a message saying 'does not return any result', this just means their system hasn't automatically recognised it from their directory and you need to enter the banking details manually. In this case, there is some blue writing near that box that, if you click on it, expands out for you to do so.

B. Lock-in the exchange rate: Once your account has been activated, you simply log in to get your quote, set up the recipient details and lock-in the rate.

C. Send OFX your funds and they forward on the currency to us: Once OFX have confirmed the deal, you will need to transfer the funds to them through their local payment options.

2. WISE

Another cost effective and efficient way to transfer funds is through wise.com. WISE allows cross currency as well as Same Currency transfers. As with OFX, you will need to register an account.

[WISE pricing](#)

With WISE, it is important you input our bank details into WISE as follows:

- o Bank SWIFT CODE: CTBAAU2S
- o Bank Account Name: Homeward Bound Projects Ltd
- o Bank Account Number: 1063 2059

- o Beneficiary Bank: Commonwealth Bank of Australia
- o Branch Address: 978-980 Main Road Eltham VIC 3095 Australia
- o Bank BSB: 063 222
- o Reference: Your full name and invoice number

DO NOT send funds to accounts@homewardboundprojects.com.au. Funds sent to this email address will not reach us and will bounce back to you.

WISE also have a helpful and friendly customer service. Once you create your account online, they are able to personally help you complete your transfer.

3. PIN PAYMENTS

If you would like to pay by credit card, there will be a link on your invoice to do so via our chosen merchant, Pin Payments. To pay via credit card:

1. Open your invoice and click on the 'View and Pay Online Now' link at the bottom of the invoice.
2. Once you have accessed the online version of your invoice, click on 'Pay using Pin Payments' which you will find in the green box on the top left hand side of the invoice.
3. Enter your details and confirm.

You will be charged a 3.6% surcharge plus 30 cent transaction fee to use this service.

4. DIRECT BANK TRANSFER

You can pay by internet banking/direct debit directly into our account.

If you are located outside of Australia you will need to speak with your bank to determine the transaction fee and intermediary bank fee, these vary from bank to bank. You will most likely need to call your bank or go into your local branch to authorise this payment; not many banks make it possible to do online.

Please make payments in AUD (Australian Dollars) and use your full name and invoice number as your reference.

You will need to pay the due amount plus any fees charged from your bank. Your bank will be able to advise you of fees prior to you making the transfer.

Our bank details are as follows:

- Bank Account Name: Homeward Bound Projects Ltd
- Bank Account Number: 1063 2059
- Beneficiary Bank: Commonwealth Bank of Australia
- Branch Address: 978-980 Main Road Eltham VIC 3095 Australia
- Bank BSB: 063 222
- Bank SWIFT CODE: CTBAU2S
- Reference: Your full name and invoice number

Choose the payment method that is right for you. If you have a different preferred method of payment than what is listed above please let us know in case we need to make alternative arrangements on our end.

When you have made your direct bank transfer, please send through a reference or screenshot to accounts@homewardboundprojects.com.au letting us know it's been paid.

Homeward Bound